

Calderdale Place Survey 2008

Briefing on National Indicator Results

1. Introduction

- a. This Briefing provides the **provisional** data for the eighteen National Indicators (NIs) whose source is the Place Survey.
- b. Comparison with previous data is available for some of the questions in the Place Survey, where these have been included in previous national surveys (e.g. Best Value Performance Indicators or previous Local Area Agreement surveys).
- c. The comparison with other councils is a vital aspect of interpreting these and other Place Survey results. This comparative data is not yet available; latest information is that it will be released in June.
- d. Those National Indicators that are in Calderdale's Local Area Agreement are shown in bold.
- e. A detailed Report has been commissioned and will include information about how findings compare with other Districts and with previous results. This Report will also analyse the questions about the Local Area and Public Services that are not National Indicators but can contribute greatly to our understanding of the perceptions and priorities of local residents.

2. Background

- a. The Place Survey 2008 is the national mandatory survey that provides the baseline data for 18 out of over 180 national indicators. It succeeds the 3 BVPI General Surveys of 2000, 2003 and 2006. A copy of the questionnaire is attached at Appendix A. The survey method, sampling method, order and wording of questions are all prescribed by the Audit Commission and the next survey will take place in Autumn 2010. Currently, it is intended that the survey in 2010 will closely follow the 2008 Place Survey to allow a high degree of comparability.
- b. The emphasis of previous national surveys was overwhelmingly on the Council and its activities. By contrast, the Place Survey focuses to a greater extent on:
 - people's perceptions of – and activities in - their local area
 - residents' views on, and satisfaction with, public services in general (not only the Council, although it is still the subject of many questions).

- c. In addition to providing a valuable insight into the perceptions of residents across Calderdale, analysis of the place survey findings will also enable us to make comparisons across different localities within Calderdale and across a range of population groups. So that we can get more reliable information for areas within Calderdale (e.g. Area Forums) the mandatory sample size has been substantially boosted from 1100 to 2300
- d. National research suggests that some population groups, particularly those living in deprived communities, are less likely to respond to postal surveys. So in order to get a good understanding of perceptions and priorities in these areas of Calderdale, and to provide an insight into the impact of Neighbourhood Management, substantial face-to-face survey work has been undertaken to boost response rates.
- e. Ipsos MORI North was commissioned to undertake all aspects of the fieldwork, data-processing and reporting.
- f. The postal survey took place between late September and mid-December, and were uploaded to the Audit Commission web-site in January. Over 2,300 responses were received, a response rate of about 35%.
- g. **This data – and that for all other authorities –is still provisional data** whilst national statistical checks continue. It is possible that some of the figures might change when the final figures are released by the Audit Commission. Furthermore, the national comparators (median and top/bottom quartiles) that were due in March have not yet been released and are expected in June.

3. Results

The results provided on the following page are the **provisional** results **weighted** by the Audit Commission to reflect the population of the District. (Weighting is undertaken to ensure that the opinions of under-represented groups are fully reflected in the overall results.)

Table 1 National Indicators – Provisional Results

National Indicators that appear in the Local Area Agreement are shown in bold.

NI No.	NI Name/Description	Score – 2008 Place Survey	2006 Score
		%	%
1	% of people who agree that People from Different Backgrounds get on well together in their local area	64.7	66.2
2	% of people who feel that they belong to their Immediate Neighbourhood	61.4	N/A
3	% who have taken part in at least one of 7 ⁽ⁱ⁾ Civic Participation activities in last 12 months	15.0	N/A
4	% who agree that they can Influence Decisions affecting their Local Area	26.3	27.7
5	% satisfied overall with Local Area as a place to live	77.7	74.2
6	Participation in Regular Volunteering - % who have given Unpaid Help to groups/organisations in last 12 months	26.6	N/A
17	Perceptions of Anti-Social Behaviour % of people thinking 7 Anti-social Behaviour issues are a problem	23.0	25
21	% of people who agree that Police and Other Local Public Services are Successfully dealing with ASB and Crime Issues in their Local Area	20.3	N/A

22	% who agree that parents in their Local Area take enough responsibility for the Behaviour of Their Children	27.3	N/A ⁱ
23	% who think there is a Problem with People not Treating each other with Respect and Consideration	33.9	47.5
27	% of people who agree that Police and Other Local Public Services Seek People's Views about ASB and Crime Issues in their Local Area	21.8	N/A
37	Awareness of Civic Protection Arrangement - % who feel Very Well/Fairly Well Informed Overall about Local Public Services	14.8	N/A
41	% who think People being Drunk or Rowdy in Public Places is a Problem	29.9	30.5 ⁱⁱ
42	% who think People Using or Dealing Drugs is a Problem	36.7	45.9 ⁱⁱ
119	Self-reported perception of Health	74.8	N/A
138	% aged 65 who are satisfied with both their Local Area and their Home as a Place to Live	85.1	N/A
139	% of people who believe that Older People are able to get the services and support they need to live at home for as long as then want to	31.5	N/A
140	% who say they have been Treated with Respect and Consideration by Local Public Services	69.7	N/A

i Although the NI 22 question was previously asked, the wording has been changed. As a result, the figures are not comparable.

ii Slight change to the options available so not perfectly comparable.