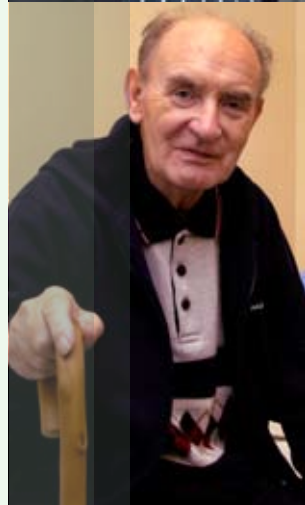


Everyone different - everyone matters



A Summary of our Equality and Diversity Policy

“make sure people feel respected”



Everybody who lives and works in Calderdale is different, but everyone matters. The Council thinks this is one of the reasons Calderdale is a great place.

As a Council, we want to make sure everyone can be a part of the community, and have a say in what happens.

We will:

- Work together with other organisations, for example, the Police, hospitals or housing associations to make sure we all understand that everyone is different, and everyone matters
- Ensure the people and companies we work with treat everyone with dignity
- Support everyone to get involved and have a say
- Encourage everyone to respect each other.

“be proud of our differences”

“treat our customers fairly”

When we provide Council services we will:

- Give our customers information about our services and how they can use them
- Ask our customers what they think about our services, and listen carefully to what they say
- Do our best to provide services that meet different needs
- Work to make it easier to get in to our buildings
- Treat our customers with dignity.

As an employer, we also recognise that everyone is different and everyone matters. We will:

- Respect all our staff as individuals, and be fair and open with them
- Make sure people working for us feel valued and safe
- Help our staff to understand the Council's Equality and Diversity Policy in more detail.

All the Councillors, everyone who works for us, and the people we work with, all have an important part to play in making our Equality and Diversity Policy work.

“how do the things we do affect people?”

If you would like to make a complaint, give a compliment or make a suggestion about Council services, please call 0845 245 6000 or email customerfirst@calderdale.gov.uk

For more information, please contact the Council's Equality and Diversity Team on 01422 392867 or email equalities@calderdale.gov.uk

(Bengali)

আপনি যদি এই তথ্য অন্য কোন মাধ্যম অথবা ভাষায় চান তাহলে দয়া করে যোগাযোগ করুন :

01422 392867

(Urdu)

اگر آپ کو یہ معلومات کسی دوسری زبان یا شکل میں چاہیے تو رابطہ کریں :

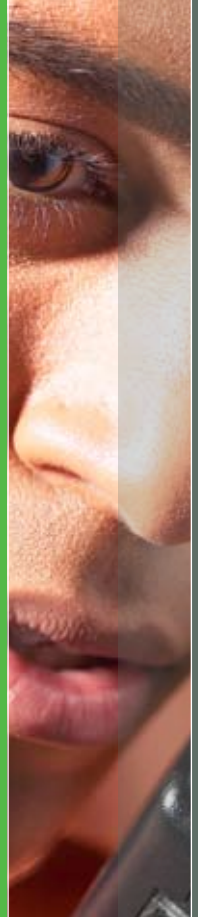
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